Complaints against petrol filling stations

884. SHRI GHUFRAN AZAM: Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) the number of complaints received during the last two years regarding short measuring of petroleum products and their adulterated supply to consumers by the petrol filling stations in Delhi, Faridabad and Ghaziabad; and

(b) if so, what check is maintained to curb such malpractices by petrol pump owners and in how many cases action has been taken during the last two years together with details thereof?

THE MINISTER OF PETROLEUM AND NATURAL GAS (SHRI B. SHANKARANAND): (a) and (b) 27 complaints were received. 3 of these were established and appropriate action taken under Marketing Discipline Guidelines. Inspections are conducted by oil companies and Weight and Measures and enforcement authorities of the State Governments.

Supply of additional gas cylinders

885. SHRI GHUFRAN AZAM: Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether Government have recently issued any instructions to Indane Gas dealers for the supply of additional cylinders to the bonafide gas consumers; if so, the details thereof;

(b) whether Government are aware that gas dealers in Faridabad do not register demands from gas consumers to provide second cylinders whereas they are blackmarketing cylinders to unauthorised persons; and

(c) if so, what steps are being taken to enforce the rules and check malpractices by Indane Gas dealers in Faridabad?

THE MINISTER OF PETROLEUM AND NATURAL GAS (SHRI B. SHANKARANAND): (a) A second cylinder is released to LPG consumers in a planned manner subject to product availability and backlog in LPG supplies.

(b) and (c) No such complaint have been reported to have been received by the LPG marketing companies.

Complaints against gas dealers

886. SHRI GHUFRAN AZAM: Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) the number of complaints received during the last two years from consumers regarding malpractices like not maintaining proper delivery system of gas cylinders and their black-marketing to unauthorised consumers by the Indane Gas dealers;

(b) the particulars of gas dealerships cancelled on this account during the last three years in Delhi, Faridabad and Ghaziabad; and

(c) whether Government are considering to change the present policy of allotting the LPG dealerships on perpetual basis and to auction the gas dealership periodically to check monopoly in this business?

THE MINISTER OF PETROLEUM AND NATURAL GAS (SHRI B. SHANKARANAND): (a) 203 complaints on various grounds were received.

(b) Nil.

(c) No, Sir.